of customers who sought employment placement assistance also enrolled in vocational skills training.

53% of customers enrolled in vocational skills training completed and earned one or more industry certifications in Cabling, Electrical, Professional Building Maintenance, CDL, EMT, Culinary Arts, Hospitality, or Information Technology.

41% of customers placed in jobs stayed on that same job for 90+ days.

For 55 years strong, the United Planning Organization (UPO) has stood at the forefront of the war on poverty — uniting people with opportunities to stand tall, dream big, and reach new heights. Over the decades, we have helped transform thousands of lives and made a real, lasting impact in the community. This is a snapshot of our impact.
Founded in 1962 and based in the nation’s capital, the United Planning Organization is the designated Community Action Agency for the residents of Washington, DC. UPO is one of the 1,000 national Community Action Agencies with a commitment to move low income residents out of poverty into self-sufficiency.

- **1,557** Total # of Early Head Start & Head Start children, families and pregnant women served.
- **$1.4M** Awarded in academic scholarships and financial awards since 1990.
- **186,416** Total # of trips provided to DC’s homeless persons through UPO’s Shelter Hotline program.
- **53,907** Total # of comfort items (blankets, sleeping bags, white socks, hats, gloves, etc.) distributed to DC’s homeless population.
- **1,337** Total # of students who received career exploration assistance.
- **28%** of customers assisted to set-up household budgets experienced increased household savings 90+ days after beginning.

Source: FY2017 UPO Data