QUESTIONS & ANSWERS
RFP#2020-02
SECURITY SERVICES

ISSUED ON 07/17/2020

Question #1:
Protective Services Officer – Is this the same as a Special Police Officer or do you mean a security guard in general?

Answer #1:
Unarmed Special Police Officer.

Question #2:
EBT – Provide 1 PSO “at each location”. Then you state the location is... but there is only 1 address. Is it 1 officer 1 address or 2 officers at 1 address or is an address missing?

Answer #2:
Should be one location and one officer at the Anacostia site.

Question #3:
To expedite the process, what are the total number of hours required for this RFP?

Answer #3:
The hours vary by site, please refer to the various sites SOW in the RFP.

Question #4:
Is security required on the holiday?

Answer #4:
Varies by site, EBT Anacostia site follows DC holiday schedule; OEL and Petey Green sites follow UPO holiday schedule listed in the RFP (New Year’s Day, MLK Birthday, President’s Day, DC Emancipation Day, Memorial Day, Independence Day (observed), Labor, Columbus Day, Veterans Day, Thanksgiving Day, and Christmas Day and the business day prior to or following holiday as determined by UPO); CTC operates on a holiday schedule (7am-11am) on all Monday holidays but otherwise follows UPO holiday schedule. Shelter Hotline (SHL) operates during all holidays.